



Santo Domingo Fire & EMS

Santo Domingo Fire and EMS runs approximately 800 medical calls per year. EMS makes up 98% of emergency calls, we also provide Fire coverage which makes up the rest. Our shifts are 48 hours on and 120 hours off (which is 2 days on and 5 days of). Our shifts are fixed days meaning that you work the same two days every week. We have one fire station and we currently have two EMT/Firefighters on shift per day. We are a smaller department but looking to grow. We have longer transport times being between to metropolitan areas (Santa Fe and Albuquerque).

Santo Domingo EMS provides Emergency Medical Services to the community of Santo Domingo Pueblo as well as the Pueblo of San Felipe; Santo Domingo EMS also provides secondary response to the Pueblo of Cochiti and the townships of Pena Blanca, Sile, Budaghers, and Cochiti Lake. The district also encompasses a stretch of the I-25 corridor starting from the San Felipe overpass (exit 252) to the bottom of La Bajada Hill (exit 264) and will respond further if needed. Santo Domingo Fire & EMS is currently the only full-time service within a ten-mile radius that provides advanced level services for the I-25 corridor which includes San Felipe Casino, two travel centers, and a heavily traveled interstate. Santo Domingo Fire & EMS provides fire response to Santo Domingo Pueblo and mutual/automatic aid to surrounding jurisdictions.

Mission Statement

The mission of Santo Domingo Fire & EMS is to provide Fire and Emergency Medical Services for the community of Santo Domingo Pueblo, as well as providing assistance to the communities that surround us. Santo Domingo Fire & EMS will provide the highest level of care possible by providing accessible, culturally-sensitive, high-quality Fire and Emergency Medical Services.

Vision Statement

Santo Domingo Fire & EMS will be the emergency medical provider of choice for tribal members and their families of Santo Domingo Pueblo. This will be achieved by

consistently performing at a superior level while providing quality health care, maintaining sound ethical standards, demonstrating cultural sensitivity and compassion for patients and their families, exhibiting respect for employees and all others, acting with fiscal accountabilities, and being a responsible, health-promoting entity within all of the communities and surrounding areas.

Core Values

The core values of Santo Domingo Fire & EMS are:

- Cultural awareness and sensitivity.
- Compassionate and respectful customer service.
- Confidentiality of patient information.
- Dedication, loyalty, commitment, and professionalism to the community, the tribal employees, and all patients we come in contact with.

Goals

1. To provide the highest level of care to all patients.
2. Attain the satisfaction of those we serve.
3. Demonstrate our professional and ethical responsibilities.
4. Promote 911 awareness and health education within the community.
5. Make Santo Domingo Fire & EMS the emergency provider of choice within the district.